

Massachusetts Division of Insurance
Annual Report of Membership
in Small Group Health Insurance Plans ¹
as of December 31, 2003

	COVERED LIVES BLUE CROSS AND BLUE SHIELD OF MASSACHUSETTS, INC. (WITH 2003 MEMBERSHIP ACCORDING TO 2003 ANNUAL REPORTS)	ANNUAL 2002 COVERED LIVES	ANNUAL 2003 COVERED LIVES	2002 - 2003 CHANGE COVERED LIVES	2002 MARKET SHARE	2003 MARKET SHARE
1	Blue Cross and Blue Shield of Massachusetts, Inc. ²	50,511	48,929	(1,582)	6.3%	6.4%
	Totals:	50,511	48,929	(1,582)	6.3%	6.4%

¹ Based on the 2003 Small Group Annual Reports currently on file with the Division.

² Membership does not include members enrolled in Blue Cross and Blue Shield's HMO Blue line of business which are included in the Health Maintenance Organization details.